

## Tukxi Ride - Bug #3417

Application does not get logout, even if we logged in the same account in another device.

09/19/2024 04:46 AM - Shalu T S

<b>Status:</b>	Closed	<b>Start date:</b>	09/19/2024
<b>Priority:</b>	Immediate	<b>Due date:</b>	09/20/2024
<b>Assignee:</b>	shaheel Navas	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.0.1	<b>Spent time:</b>	0.00 hour
<b>Milestone:</b>	Sprint 19 Tukxi Ride 2024 May 01 to May 31	<b>Branch name:</b>	sprint-19_shaheel_3417
<b>Description</b>			
Application does not get logout, even if we logged in the same account in another device. Issue is in both driver and rider app.			
<b>Related issues:</b>			
Related to Bug #3295: Call receives to the previously logged driver app, when...		<b>Closed</b>	<b>09/26/2024</b> <b>09/26/2024</b>
Related to Bug #3297: Call received to the rider app previously logged out.		<b>Closed</b>	<b>10/15/2024</b> <b>10/15/2024</b>

### History

#### #1 - 09/19/2024 05:47 AM - shaheel Navas

- Due date set to 09/20/2024
- Status changed from New to In Progress
- Start date set to 09/19/2024

#### #2 - 09/19/2024 01:45 PM - shaheel Navas

- Status changed from In Progress to Resolved

#### #3 - 09/24/2024 10:51 PM - Anupama P

- Status changed from Resolved to QA Ready

#### #5 - 09/26/2024 01:22 AM - Shalu T S

- Status changed from QA Ready to QA In Progress

#### #6 - 09/26/2024 01:23 AM - Shalu T S

- Status changed from QA In Progress to QA Ready

#### #7 - 09/26/2024 01:23 AM - Shalu T S

- Status changed from QA Ready to Reopened

1. Loading issue in the driver app, if we login the same user in another device and restart the app.

Step :- Login the driver in Asus >> Login the same driver in another device >> Kill driver app in Asus >> Open the driver app in Asus.

2. Too much time takes for logout in rider app, if we login the same rider in another device.

#### #8 - 09/26/2024 01:27 AM - Shalu T S

- Related to Bug #3295: Call receives to the previously logged driver app, when the rider calls between the trip. added

#### #9 - 09/26/2024 11:55 PM - shaheel Navas

issues on devices, Fixed by App side - anupama

#### #10 - 09/26/2024 11:55 PM - shaheel Navas

- Status changed from Reopened to Resolved

#### #11 - 09/27/2024 12:55 AM - Anupama P

- Branch name set to sprint-19\_shaheel\_3417

**#12 - 09/27/2024 07:52 AM - Anupama P**

- Status changed from Resolved to QA Ready

**#13 - 09/30/2024 05:41 AM - Shalu T S**

- Related to Bug #3297: Call received to the rider app previously logged out. added

**#14 - 09/30/2024 05:42 AM - Shalu T S**

1. The application is not gets logout, even if the rider logged in another device. (when login with user name and password)  
step: Login as a rider >> make a trip >> make the trip into en route status >> login the rider in another device >> call the rider from driver.

**#15 - 09/30/2024 05:43 AM - Shalu T S**

- Status changed from QA Ready to Reopened

**#16 - 10/01/2024 02:38 AM - shaheel Navas**

fixed

**#17 - 10/01/2024 02:38 AM - shaheel Navas**

- Status changed from Reopened to Resolved

**#18 - 10/01/2024 03:02 AM - Anupama P**

- Status changed from Resolved to QA Ready

**#20 - 10/14/2024 04:27 AM - Firosha Fathima**

- Status changed from QA Ready to QA Passed

Application does not get logout, even if we logged in the same account in another device. 'Passed'

AR: When we logged in the same account in another device, the previously logged in device should expire.

ER: As expected

**#21 - 11/05/2024 06:50 AM - Anupama P**

- Target version changed from 1.0.5 to 1.0.1

**#22 - 12/04/2024 01:21 AM - Shalu T S**

- Status changed from QA Passed to Closed

Verified in production.