

Tukxi Ride - Bug #3297

Call received to the rider app previously logged out.

08/26/2024 08:18 AM - Shalu T S

Status:	Closed	Start date:	10/15/2024
Priority:	High	Due date:	10/15/2024
Assignee:	Nithun C	% Done:	100%
Category:		Estimated time:	6.00 hours
Target version:	1.0.4	Spent time:	0.00 hour
Milestone:	Sprint 19 Tukxi Ride 2024 May 01 to May 31	Branch name:	sprint-19_nithun_3297

Description

Call received to the rider app previously logged out.

STR

1. Login to the rider app and driver app.
2. Make a trip.
3. In en route status logout the rider and login to another device.
4. Make a call from the driver.
5. Check the call received in the rider app, the rider previously logged in also.

ER

5. The call only expected to the newly logged in device.

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5. The call logged in the previously logged in device also.

Impact Analysis

Check the following scenarios

1. A "Session is expired" popup should appear when the app is launched after being killed, if the same user is logged in on another device.
2. A "Session is expired" popup should appear when the app is launched after being minimized, if the same user is logged in on another device.
3. A "Session is expired" popup should appear while the app is in the foreground, if the same user is logged in on another device.
4. Location updates should function as expected.
5. Call services should work properly.
6. Notifications should be delivered correctly.

Related issues:

Related to Bug #3417: Application does not get logout, even if we logged in t...

Closed

09/19/2024

09/20/2024

History

#1 - 08/27/2024 12:31 AM - Anupama P

- Assignee changed from Jithin Kuriakose to Nithun C

#2 - 08/29/2024 12:23 AM - Anupama P

- Milestone deleted (Backlog)

- Milestone set to Sprint 19 Tukxi Ride 2024 May 01 to May 31

#3 - 08/29/2024 01:30 AM - Anupama P

- Branch name set to sprint-19_nithun_3297

#4 - 08/30/2024 05:32 AM - Nithun C

- Due date set to 09/02/2024

- Start date set to 08/30/2024

- Estimated time set to 13.00 h

#5 - 08/30/2024 05:32 AM - Nithun C

- Status changed from New to In Progress

#6 - 09/02/2024 06:03 AM - Nithun C

- Status changed from In Progress to Resolved

- % Done changed from 0 to 100

#7 - 09/10/2024 12:48 AM - Anupama P

- Status changed from Resolved to QA Ready

#8 - 09/11/2024 06:49 AM - Shalu T S

- Status changed from QA Ready to Reopened

1. The application is not gets logout, even if the rider logged in another device.

step: Login as a rider >> make a trip >> make the trip into en route status >> login the rider in another device >> call the rider from driver.

2. The issue still exist, previously call receives to the previously logged device.

step: Login as a rider >> make a trip >> make the trip into en route status >> login the rider in another device >> call the rider from driver.

#9 - 09/24/2024 01:01 AM - Nithun C

- Due date changed from 09/02/2024 to 09/24/2024

- Status changed from Reopened to In Progress

- Start date changed from 08/30/2024 to 09/23/2024

- % Done changed from 100 to 10

- Estimated time changed from 13.00 h to 6.00 h

#10 - 09/24/2024 02:23 AM - Nithun C

- Status changed from In Progress to Resolved

- Impact Analysis updated

#11 - 09/24/2024 02:23 AM - Nithun C

- % Done changed from 10 to 100

#12 - 09/24/2024 09:56 PM - Anupama P

- Status changed from Resolved to QA Ready

#13 - 09/25/2024 06:47 AM - Shalu T S

- Status changed from QA Ready to Reopened

The issue still exists.

#15 - 09/26/2024 12:56 AM - Nithun C

- Due date changed from 09/24/2024 to 09/26/2024

- Status changed from Reopened to In Progress

- Start date changed from 09/23/2024 to 09/26/2024

#16 - 09/26/2024 01:54 AM - Nithun C

- Status changed from In Progress to On Hold

#17 - 09/26/2024 01:55 AM - Nithun C

- Status changed from On Hold to Resolved

#18 - 09/27/2024 05:32 AM - Anupama P

- Status changed from Resolved to QA Ready

#19 - 09/30/2024 05:33 AM - Shalu T S

- Status changed from QA Ready to Reopened

#20 - 09/30/2024 05:40 AM - Shalu T S

- Status changed from Reopened to Resolved

#21 - 09/30/2024 05:40 AM - Shalu T S

- Status changed from Resolved to QA Ready

#22 - 09/30/2024 05:41 AM - Shalu T S

- Related to Bug #3417: Application does not get logout, even if we logged in the same account in another device. added

#23 - 10/01/2024 08:21 AM - Shalu T S

- Status changed from QA Ready to Reopened

1. Call not end form the rider even if the driver end the call.
2. Call screen showing twice or blink in the previously logged in device whil call a rider.
3. Call not received to the rider in the second device he logged in.

#24 - 10/01/2024 10:17 AM - Nithun C

- Due date changed from 09/26/2024 to 10/03/2024

- Status changed from Reopened to In Progress

#25 - 10/01/2024 10:17 AM - Nithun C

- Start date changed from 09/26/2024 to 10/01/2024

#26 - 10/08/2024 01:54 AM - Anupama P

- Due date changed from 10/03/2024 to 10/08/2024

#27 - 10/10/2024 03:19 AM - Nithun C

- Status changed from In Progress to Resolved

1. In the Rider app, if an ongoing call doesn't end or if the ringtone keeps playing after the call has ended during an en route. This issue occurs because the Sinch service instance is not fully stopped on the device. According to the documentation, the service terminates completely only when the app is killed.

#28 - 10/13/2024 01:55 PM - Anupama P

- Status changed from Resolved to QA Ready

#29 - 10/15/2024 02:11 AM - Shalu T S

- Due date changed from 10/08/2024 to 10/15/2024

- Status changed from QA Ready to QA In Progress

- Start date changed from 10/01/2024 to 10/15/2024

#30 - 10/15/2024 03:35 AM - Shalu T S

- Status changed from QA In Progress to QA Passed

1. Call not end form the rider even if the driver end the call. **Fixed**
2. Call screen showing twice or blink in the previously logged in device while call a rider. **Fixed**
3. Call not received to the rider in the second device he logged in. **Fixed**

#31 - 11/28/2024 11:30 PM - Shalu T S

- Status changed from QA Passed to Closed

Verified in production.