

Tukxi Ride - Bug #2729

Resolve issue with in-app chat: Driver and Rider can chat after trip cancellation

04/03/2024 02:19 AM - Shalu T S

Status:	New	Start date:	03/20/2024
Priority:	Normal	Due date:	03/22/2024
Assignee:	Anupama P	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Milestone:	Backlog	Branch name:	
Description			
Resolve issue with in-app chat: Driver and Rider can chat after trip cancellation			
Especially cancelling trip by Rider.			
Related issues:			
Related to Bug #2730: The message is not received to the driver app between t...		New	04/03/2024

History

#1 - 04/03/2024 02:20 AM - Shalu T S

New Issue

1. Message is not received to the driver app between the trip. The message is not showing as a push notification but is in the message when it opens manually.

Step: Request a trip >> Accept from the driver app and start the trip >> Send message from the rider >> Check the message push in the driver app.

#2 - 04/03/2024 02:20 AM - Shalu T S

Updated by Sreedevi K S

After examining the case, it appears that the push notification isn't displaying after trip acceptance due to the "isCancelled" parameter in the Android code. This parameter, retrieved from incoming push notifications, determines whether a trip is canceled or not. Within the Android code, the status of "isCancelled" is checked, with its value being "NO" upon trip acceptance and driver arrival, but changing to "Yes" after the driver starts the trip by entering the pin number. This discrepancy is managed from the backend, necessitating backend support to address the aforementioned issue. Therefore, I am holding this matter open pending backend assistance for resolution.

#3 - 04/03/2024 02:23 AM - Shalu T S

- Related to Bug #2730: The message is not received to the driver app between the trip added

#4 - 04/03/2024 02:27 AM - Shalu T S

Copied from Bug #2436

#5 - 05/10/2024 06:19 AM - Anupama P

- Milestone deleted (Sprint 18 Tukxi Ride 2024 Apr 01 to Apr 31)

- Milestone set to Sprint 19 Tukxi Ride 2024 May 01 to May 31

#6 - 05/15/2024 07:37 AM - Anupama P

- Milestone deleted (Sprint 19 Tukxi Ride 2024 May 01 to May 31)

- Milestone set to Backlog

#7 - 05/15/2024 07:37 AM - Anupama P

- Assignee changed from Sreedevi K S to Anupama P