

## Tukxi Ride - Bug #2690

### Crash in production in sinch call

04/01/2024 08:25 AM - Shalu T S

<b>Status:</b>	Closed	<b>Start date:</b>	03/26/2024
<b>Priority:</b>	Immediate	<b>Due date:</b>	04/03/2024
<b>Assignee:</b>	Sreedevi K S	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	24.00 hours
<b>Milestone:</b>	Sprint 17 Tukxi 2024 Feb 05 to Mar 31	<b>Branch name:</b>	
<b>Description</b>			
Fatal Exception: java.lang.NullPointerException: Attempt to invoke interface method 'void com.sinch.android.rtc.SinchClient.relayRemotePushNotification(com.sinch.android.rtc.calling.CallNotificationResult)' on a null object reference at com.general.files.SinchService\$SinchServiceInterface.relayRemotePushNotificationPayload(SinchService.java:327) at com.tukxi.driver.MyFirebaseMessagingService\$1.onServiceConnected(MyFirebaseMessagingService.java:106) at android.app.LoadedApk\$ServiceDispatcher.doConnected(LoadedApk.java:1972) at android.app.LoadedApk\$ServiceDispatcher\$RunConnection.run(LoadedApk.java:2004) at android.os.Handler.handleCallback(Handler.java:938) at android.os.Handler.dispatchMessage(Handler.java:99) at android.os.Looper.loop(Looper.java:268) at android.app.ActivityThread.main(ActivityThread.java:8004) at java.lang.reflect.Method.invoke(Method.java) at com.android.internal.os.RuntimeInit\$MethodAndArgsCaller.run(RuntimeInit.java:627) at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:997)			
<b>Impact Analysis</b>			
Test all scenarios of incoming calls in the Driver app: when the app is in the foreground, background, before starting a trip, after arrival, and after starting a trip. Analyze the Crashlytics data to confirm that the crash is resolved. Once verified, we can conclude that the issue is resolved and close this crash case.			

### History

#### #1 - 04/01/2024 08:26 AM - Shalu T S

Copied from Bug #2669

#### #2 - 04/03/2024 02:36 AM - Sreedevi K S

- Due date changed from 04/05/2024 to 04/03/2024
- Status changed from New to In Progress
- % Done changed from 0 to 100
- Impact Analysis updated

#### #3 - 04/03/2024 02:38 AM - Sreedevi K S

- Status changed from In Progress to Resolved
- Milestone deleted (Sprint 18 Tukxi Ride 2024 Apr 01 to Apr 31)
- Milestone set to Sprint 17 Tukxi 2024 Feb 05 to Mar 31

#### #4 - 04/03/2024 07:37 AM - Anupama P

- Status changed from Resolved to QA Ready

#### #5 - 05/23/2024 06:00 AM - Shalu T S

Issue fixed.

#### #6 - 06/05/2024 08:10 AM - Shalu T S

- Status changed from QA Ready to QA Passed

**#7 - 10/30/2024 01:37 AM - Shalu T S**

*- Status changed from QA Passed to Closed*